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Hamilton-Wentworth Regional Police

Annual Report 1999



Twenty-Five Years in Service to the Community





Hamilton-Wentworth Chiefs of Police 1974 - 1999



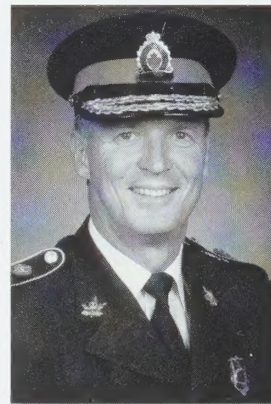
Gordon Torrance
1973 - 1985



Robert Hamilton
1985 - 1988



Colin Millar
1988 - 1991



Robert Middaugh
1991 - 1998



Ken Robertson
1998 -

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To serve and protect
in partnership with our
communities

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Police Services Board ~ Introduction



Anne Bain
Mayor,
City of Stoney Creek
Chairman, 1999
Police Services Board

Under the Police Services Act, every police service in Ontario must have a Police Services Board to provide governance and accountability. The Hamilton-Wentworth Police Services Board, along with the Chief of Police, assumes the role of policy direction and administration of policing in our region. Among its many specific duties the Board approves strategic plans, determines general organizational objectives and priorities, establishes policy and oversees the ethical conduct of the organization.

The Board consists of seven people, including three provincial and four regional appointees.

Members of the 1999 Police Services Board

Stoney Creek Mayor Anne Bain – Chairman
Michael Dingwall – Vice-Chairman
Claudio Balice (January-March 1999)
Regional Chairman Terry Cooke
Mary Lou Dingle
Judi Emerson
Regional/City Councillor Tom Jackson
Raymond Silenzi (July-December 1999)

Anne Bain (left) and
Chief Ken Robertson
(right) present The
Honourable David
Tsubouchi, Ontario
Solicitor General, with
an HWRP shirt



A Message from the Chairman of the Hamilton-Wentworth Police Services Board

In 1999, we celebrated the 25th anniversary of the Hamilton-Wentworth Regional Police Service. There have been unparalleled changes in policing during the last 25 years. We have experienced tremendous growth in our community that, along with legislative and technological changes, have changed virtually every aspect of policing. The one constant has been the human element - specifically, the men and women of the Hamilton-Wentworth Regional Police Service. Caring, compassion and sensitivity continue to be the hallmark of the former and current members of the police service.

As we go forward into the next 25 years of policing in our community we must remember the importance of community policing – building community partnerships. Our mission is to serve and protect, in partnership with our community. A police service cannot and must not operate in isolation. Only through co-operation can we achieve any lasting success in ensuring public safety and quality of life.

On behalf of the Board, I wish to congratulate the members of the police service on their 25th anniversary and to thank them for their innovative thinking, commitment, enthusiasm, devotion and loyalty, as they aspire to be the nation's best, progressive, community-driven police service.

Anne Bain
Mayor, Stoney Creek
Chairman, 1999 Police Services Board

Mission, Vision and Values

Our Mission

**“To serve and protect
in partnership
with our communities”**

This mission statement succinctly reflects what our service does, how we intend to do it, and whom we serve.

This mission statement provides us with a common framework and a common language for meeting our challenges and successfully planning our future.

Our Vision

At the Hamilton-Wentworth Regional Police, our vision is to:

“Be the best”

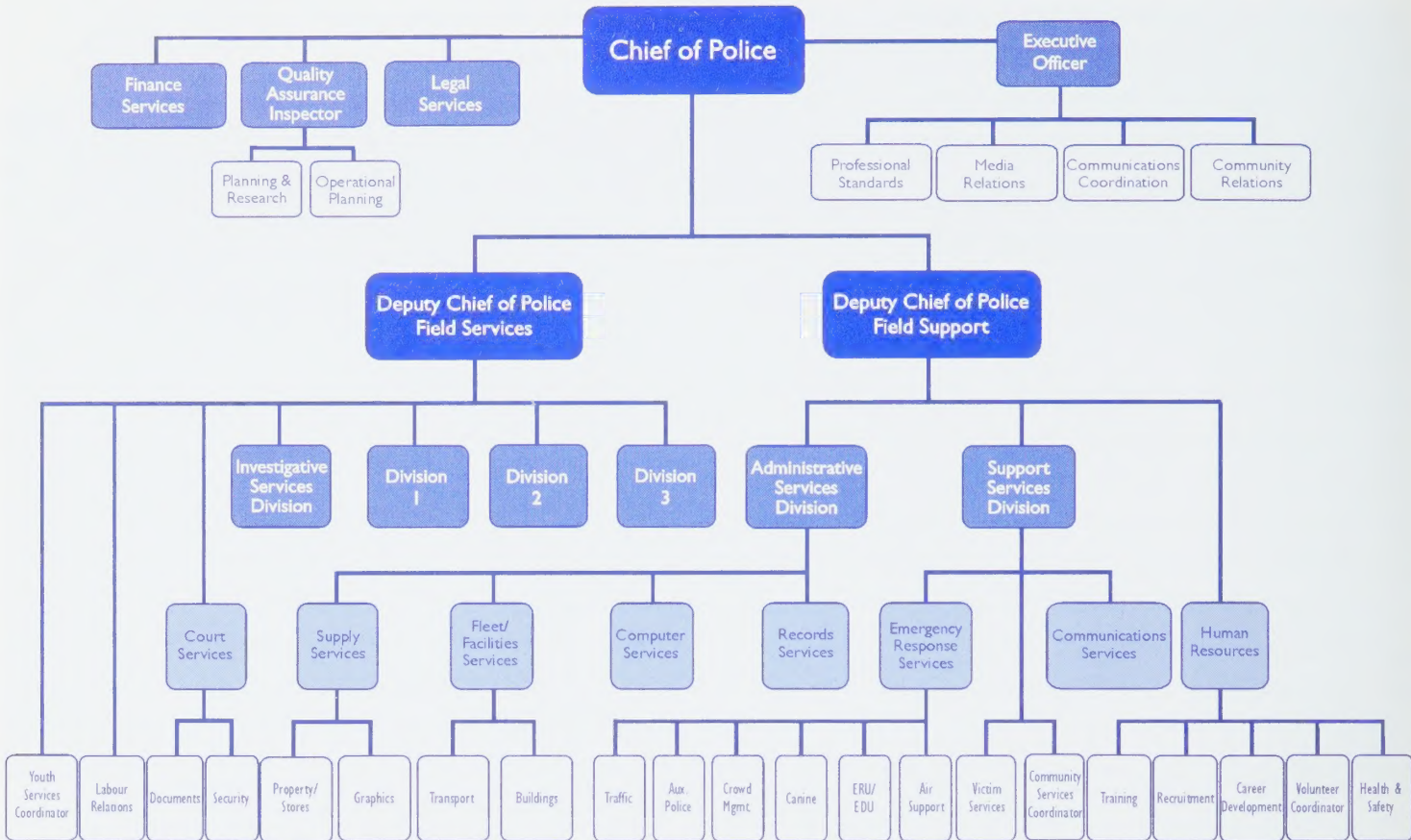
This vision statement captures our aspiration - what it is we want to be. It guides us in setting high standards as we work towards being the nation's best, progressive, community-driven police service.

Our Organizational Values

In pursuit of our mission, we believe in:

- Providing quality service
- Open, positive communication which encourages teamwork
- Respect for, value of, and equitable treatment of, all individuals in our diverse community
- Being sensitive to the needs of victims of crime
- Using only the minimum force required in carrying out our duties
- Setting an example for the community we serve
- A commitment to continuous learning and improvement, and
- Our members; they are our most important resource

These eight organizational values represent the commonly held beliefs that we must strive for in our daily operations. These values are deliberately inclusive in their design; acknowledging that all of our stakeholders -- Police Services Board, employees, volunteers, victims, witnesses, suspects, accused and community-at-large -- are critical to our success as a public service provider.

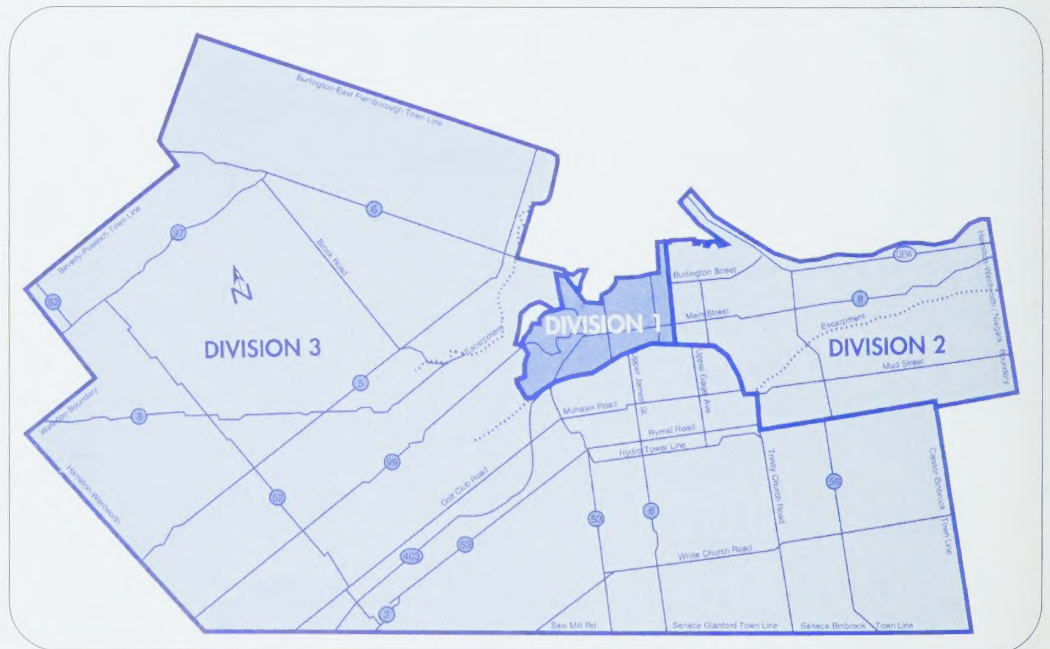


Service Area

Area: 1,138 square km.

Population: 475,200

512,000



Chief of Police ~ Introduction

The theme of this annual report is "Twenty-Five Years in Service to the Community." In 1999, we celebrated the silver anniversary of the Hamilton-Wentworth Regional Police Service. I take this opportunity to thank everyone who made a contribution to the police service over the past quarter of a century; our internal members, our community partners and the communities that we serve. We look back on our history with great pride. Our service has a distinguished record of achievement and overall excellence. We will continue to set high standards for ourselves as we work towards being the nation's best, progressive, community-driven police service.

Looking at 1999, the last year of the nineties proved to be another challenging and rewarding experience for all members of The Hamilton-Wentworth Regional Police Service.

In August, we hosted the most successful annual Canadian Association of Chiefs of Police conference. Our dedicated CACP Committee arranged a memorable week filled with outstanding professional development and fellowship for 350 police chiefs from across Canada.

Our year long C.O.P.P. 2000 Project, conducted by a cross-functional committee, was completed. This proposed re-engineering of our patrol function will ensure our organization is prepared to deliver high performance policing in the next century.

Operational highlights included the successful conclusion of a high profile Organized Crime homicide investigation. Project Expiate, a Joint Forces Operation, convicted two members of the

Musitano family and their hit man. This project was the most significant organized crime investigation in the history of our Service.

Our participation in the provincial government's Community Partnership Program added 16 front-line officers to our service. They were deployed as Divisional Safety Officers, to a new patrol beat in Division Three, and provided additional foot-patrol for high crime areas across the Region.

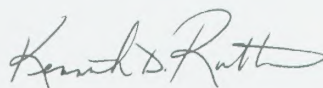
Provincial grants and partnerships with other agencies also produced a highly successful air support pilot project. "Air 3" had an average response time of 2.5 minutes as compared to 8.4 minutes for a patrol unit. This project will be reviewed along with the Toronto Helicopter project and further air support proposals will be developed in the future.

While our community continues to experience problems associated with the increased use of crack cocaine, we have been successful in reducing the growth trend in property crime with an 11% overall reduction over 1998 levels.

The opening of the John Sopinka Court House posed a significant challenge. Our Court Services Branch has completed their transition to the daily operation of up to 20 courtrooms processing an average of 90 prisoners per day.

Our service continues to be the benchmark for best practices in policing. Our Family Crisis Unit, Seniors' Support Officers, Strategic Approach to Youth Crime and Victim Services are just a few examples that are being studied by agencies across this province.

Again, I would like to express my appreciation to all members of the Service for their dedication and professionalism, to the Police Services Board for their continuing support and guidance but, most importantly, to our citizens who have worked in partnership with the police to make our community a safer place to work and live.

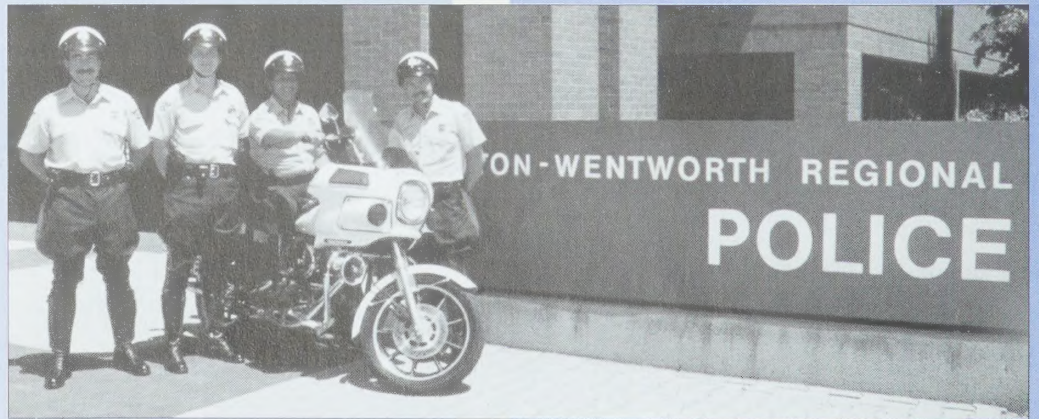
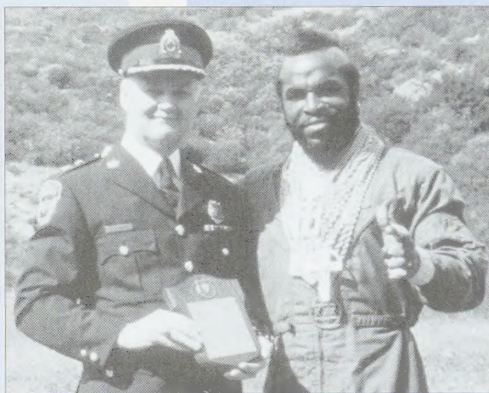


Kenneth D. Robertson, Chief of Police



Chief Ken Robertson

A Photo Retrospective: 1974 - 1999



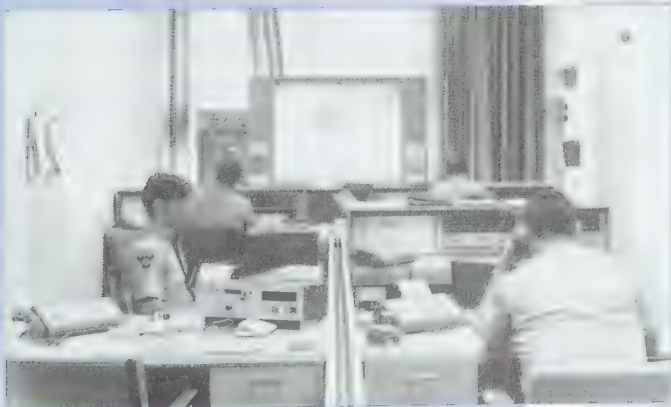
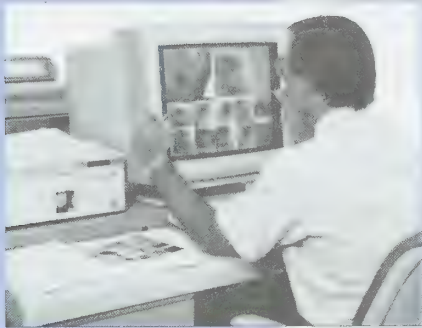
A Photo Retrospective: 1974 - 1999



A Photo Retrospective: 1974 - 1999

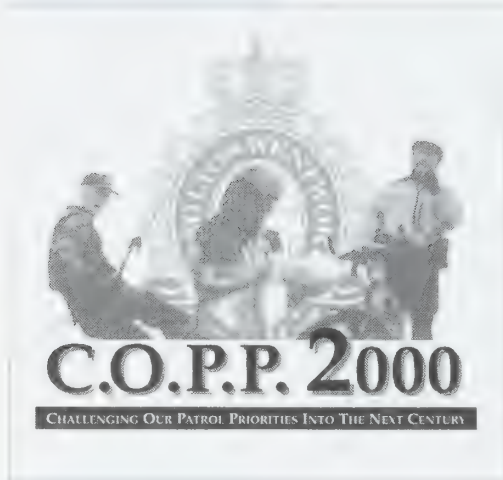


A Photo Retrospective: 1974 - 1999



Office of the Chief

COPP 2000: Challenging Our Patrol Priorities into the Next Century



As a result of service improvement goals in the 1997-2000 Business Plan, a project team known as Challenging Our Patrol Priorities into the Next Century (COPP 2000) was formed to re-engineer the patrol function. The project team presented the COPP 2000 Final Report on June 14, 1999. The report examined the administrative and operational process of the patrol function,

the extent and impact of technological changes, and provided recommendations to reduce patrol officers' workload and increase the time for proactive policing.

Key Findings

- The reactive spiral of calls for service is driving the front-line.
- Increased public accountability and the complexity of investigations have exacerbated the patrol workload.
- Proactive front-line problem solving, communication and goal achievement activities have been negatively affected by information management and reporting systems, downloading of functions to the front-line, secondments of patrol officers to investigative positions, inconsistent supervisory practices, 12-hour shift schedules and squad deployment strategies, and inefficient call management processes.

Recommendations - Overview:

1. Geographic Policing

Establish three geographic sectors within each division to be serviced by three to four beat teams. The beat teams will provide 24-hours-a-day, seven-days-a-week coverage.

2. Cross-functional Teams

Add investigators and community specialists to the sector teams to address the variety of community needs quickly and with a degree of flexibility.

3. Intelligence-led Policing

Create a communications network for the exchange of information and dissemination of intelligence to address the information requirements of police decision-makers.

4. Workload Management

Ensure patrol officers have more time for problem solving in their geographic areas by:

- Diverting work,
- Providing more specialized support staff/facilities,
- Improving call-handling policies and procedures.

5. Technological Support

Provide mobile workstations with in-car data entry/retrieval voice-recognition technology. Integrate database systems and establish a central problem-solving resource.

6. Problem-oriented Policing

Employ the scanning, analysis, response, assessment (SARA) model for community problem solving to encourage a more proactive, decentralized, accountable, solution-based and community driven police service.

Office of the Chief

The 1999 Torch Run

The mandate of the Ontario Special Olympics is to provide sports training and competition, through community-based programs, for people with a mental disability. This involvement in sports prepares special Olympians for active and successful participation in generic community-based sport training, recreation, or fitness programs. It also helps them gain self-confidence, improve self-esteem, and increase motivation.

The Ontario Law Enforcement Torch Run is the fundraising arm of Ontario Special Olympics. In 1999, police services across Ontario raised \$2.5 million. Thousands of police officers and civilians participated in the 13th annual Ontario Law Enforcement Torch Run for Special Olympics during a three-week period which began May 25. The run concluded in Peterborough on June 11.

Project Concern

Project Concern is the Hamilton-Wentworth Regional Police Charitable Donation Fund. The fund is accumulated from voluntary payroll deductions of current and former employees. The mandate of Project Concern is "to provide support to our community by funding various projects that will directly improve the quality of life within the community with emphasis on community members with the most urgent needs."

Christmas Community Food Drive

The closing event for 1999's Christmas food drive at Central Station was full of Christmas cheer, songs and even a visit from Santa. The food drive raised 18,144 kilograms of food for Christmas hamper programs organized by Greater Hamilton Food Share. The HWRP Chorus contributed \$50 and Project Concern annually contributes \$500.



Chief for a Day

In her winning letter "Why I Want to be Police Chief for a Day," Anna Lewis echoed the HWRP's mission, stating that being a police officer "is all about people." Anna would also like to make an impression on other females planning a career in law enforcement by being a "role model for girls who think it's impossible." A Grade 6 student at George L. Armstrong School in Hamilton, Anna took over for the Chief on Thursday, May 13, 1999.

"Chief" Anna Lewis ensures her officers are ready for duty. From left, Superintendent Brian Mullan, Chief Ken Robertson, and Acting Superintendent Ken Leendertse

Chief Robertson Elected President of OACP

On June 30, 1999, Chief Ken Robertson was elected President of the Ontario Association of Chiefs of Police (OACP). Incorporated in 1952, the OACP's objectives are: to promote competent administration of policing services; to co-ordinate police training and education; to provide a timely and efficient flow of information to its members; and, to address membership concerns and priorities through a unified voice to government.

Office of the Chief



The Hamilton-Wentworth Regional Police Pipes and Drums

Hamilton-Wentworth Regional Police Pipes and Drums

The Hamilton-Wentworth Regional Police Pipes and Drums was established in 1974. The band presently has sworn and civilian members who voluntarily work to promote a positive image for the Police Service as they perform in parades, shows and competitions.

Strategic Targeted Offender Program (STOP)

To combat the increase in motor vehicle theft over the past several years, Divisional Youth Officers began monitoring known Young Offenders involved in these crimes.

Police Week Community BBQ at Station 30 in Dundas



With the philosophy, "target the offender, not just the offence," STOP aims to:

- Reduce the number of auto thefts in Hamilton-Wentworth.
- Incarcerate offenders responsible for theft of autos.
- Demonstrate to all offenders, the consequences of stealing automobiles.
- Avoid police pursuits by using more traditional and proactive policing methods.

Quality Assurance

In 1999, the Quality Assurance Branch ensured 100 percent compliance with Ministry of the Solicitor General and Correctional Services - Police Services Division standards by ensuring necessary policy and procedural changes were implemented and by physically auditing high risk areas.

Police Week

Police Week is the perfect opportunity for the entire service to get out and about in the community. Patrol officers, ERU officers and Community Policing Centre volunteers were out in force at popular mall displays where kids can climb aboard the motorcycles, and adults can try out the "Seat Belt Convincer."

Community Relations

Throughout 1999, the Community Relations Coordinator (CRC) continued to liaise with community groups on issues of racism and discrimination. During 1999, the CRC:

- Attended task force meetings relating to gay, lesbian, bi-sexual and transgendered issues.
- Developed Anti-racism training for police personnel.
- Successfully held recruiting information nights in April, July and October.

Office of the Chief

Earn-a-Bike Program

A tremendous success once again, this program aims to put youth to work, encourage team spirit, build job skills and develop self-esteem and community pride. Participants must complete 30 hours of community service to earn a bike. The program focused on cleaning up streets and parks in and around the areas of Centre Mall, Lime Ridge Mall, Jackson Square, Landsdale/Stinson and Beasley Community Policing Centres.

Community Involvement

The HWRP makes every effort to participate in community events; 1999 was certainly no exception. Some of the events that HWRP members were involved in include:

- Ridley College – Safety Patroller's Camp: Training course to instruct school bus safety patrollers about safe student loading and unloading procedures.
- Tim Horton's Camp Day: Annual fund raising day to support summer camps for underprivileged children.
- United Way – Day of Caring: Members provide a variety of services including painting and decorating of agency offices.
- St. Joseph's Villa Dinner: Annual retirement community fundraising dinner.
- National Night Out: Annual one-day community crime/drug prevention event that includes parades, block parties and festivals.
- Citizen's Police College: The College offers citizens a look at the inner workings of the police service, provides information on various issues, and allows citizens the opportunity to voice community concerns.
- Bundle Up: The police service collects donated winter coats for distribution to more than 3,000 local families each year.

- Neighbourhood Watch/Block Parent Fun Run
- Santa Claus Parade: The Pipe and Drum Band entertains while the police chief rides in the turn-of-the-century horse-drawn patrol wagon.

- Stoney Creek Flag Day Parade



A group of eager Earn-A-Bike Program participants

Strategic Approach to Youth Crime

In 1999, HWRP developed a unique and progressive Strategic Approach to Youth Crime (SAYC). Using a three-pronged approach SAYC incorporates primary prevention, secondary intervention, and targeted enforcement. SAYC uses the "wraparound" philosophy that the service does not act in isolation but takes an active role in supporting and utilizing other agencies within our community to deliver the most appropriate services for youth.

Officers in attendance at National Night Out, a one-day community crime/drug prevention event



Office of the Chief



HWRP hosted the CACP Conference from August 22 - 26

Above, from left: Chief Ken Robertson with The Honourable Lincoln Alexander and John Moodie, CACP President

*Right: Conference Committee members enjoyed the Chief's Appreciation Night "M*A*S*H Bash"*

Below: Conference logo



Primary Prevention:

HWRP Divisional Youth Officers introduce themselves to school children in kindergarten. Educational support programs are then delivered to cover the spectrum up to OAC classes.

Secondary Intervention:

SAYC takes into account the causal factors behind the offence committed, the risk to re-offend, and the appropriateness of the available intervention. This allows front-line and Divisional Youth

Officers to treat the offender, not just the offence.

Enforcement - Strategic Targeted

Offender Program (STOP):

Beat officers target youths in their area and do random checks at residences, parks and schools to ensure that court imposed conditions are not disobeyed.

Canadian Association of Chiefs of Police Annual Conference

The Hamilton-Wentworth Regional Police hosted the 94th Annual CACP Conference and Trade Show. The conference theme was "Youth Crime – A Canadian Strategy." More than 400 conference delegates explored practical solutions and possible responses to youth crime. Canadian and

International experts presented topics such as Youths at Risk, Youth Criminal Justice, How Kids are Learning to Kill and the Columbine and Taber school shooting tragedies. The trade show was the biggest in the history of the CACP. Over 200 exhibitors displayed their wares on two floors in the Hamilton Convention Centre.

Credit for the success of the conference goes to the 300 volunteers who ensured that our guests had an exceptional time while in Hamilton.

The conference committee chairs were:

Superintendent Terry Sullivan

(Conference Coordinator)

Ms. Alice Ayliffe (Registration)

Superintendent Lynda Bowen

(Professional Program)

Inspector Ken Leendertse (Events and Meals)

Staff-Sergeant Paul Morrison (Exhibits & Sponsors)

Ms. Wendy Sullivan (Companion & Youth Programs)

Inspector Bob Buck (Operations)

Superintendent Brian Mullan

(Transportation/Communications)

Ms. Dilna Khory (Housing)

Mr. Dan Buist (Financial)

Ms. Mary Lou Dingle (Police Services Board)

Ms. Judi Emerson (Police Services Board)

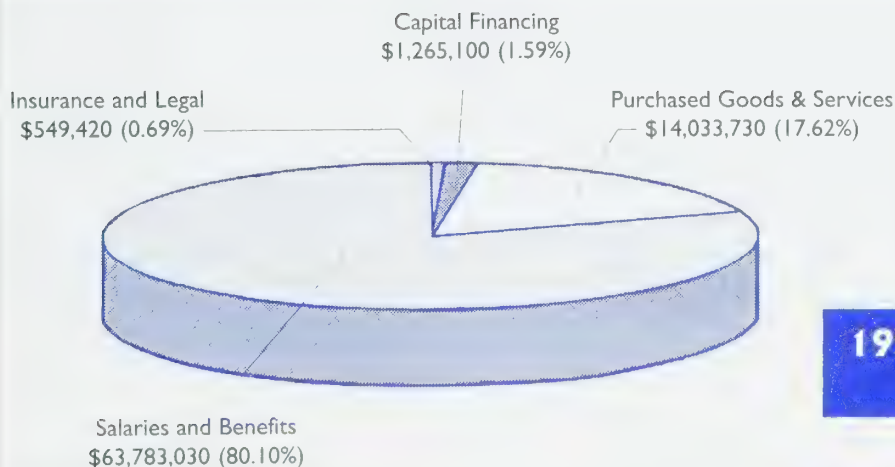


Statistical & Financial Overview

1999 Hamilton-Wentworth Statistical Crime Report

| | 1999 Actual | Five-Year Average (1994-99) | % Change (compared to past five-year average) |
|--------------------------------------|---------------------|-----------------------------------|---|
| Overall Reported Crimes | 28,193 | 31,512 | - 10.5% |
| Violent Crimes | 5,993 | 6,354 | - 6.6% |
| Homicides | 16 | 11 | + 45.4% |
| Attempted Murders | 6 | 7 | - 14.3% |
| Abductions | 14 | 15 | - 6.6% |
| Robberies | 522 | 450 | + 16.0% |
| Sexual Assaults | 477 | 602 | - 20.8% |
| Assaults | 4,898 | 5,269 | - 7.0% |
| Property Crimes | 22,260 | 25,158 | - 11.5% |
| Theft over \$5,000 | 255 | 840 | - 69.6% |
| Fraud | 1,074 | 1,236 | - 13.1% |
| Theft under \$5,000 | 10,690 | 12,341 | - 13.4% |
| Vehicle Theft | 4,868 | 5,286 | - 7.9% |
| Home Entries | 3,196 | 3,339 | - 4.3% |
| Other Entries | 2,177 | 2,155 | + 1.0% |

(Source: 1999 HWRP Year End Crime Statistical Report, Compiled by Nancy Kaneva, HWRP Crime Analyst)



1999 HWRP Expenditures by Item
(Total = \$79,631,280)

1999 Member of the Year



**Constable
Vince Starrs**

On December 24, 1999, two males were in the Payless Variety on Kenilworth Avenue North attempting to shoplift when they were confronted by the store clerk. The situation escalated and one male struck the clerk on the head with a coffee pot, causing a large gash in his head.

Constable Vince Starrs was off duty and observed the two males run from the store. Officer Starrs looked inside the store to see the clerk bleeding from a cut to his head. Using his cellular phone, Constable Starrs called 911 and then he chased the suspects.

Constable Starrs apprehended one male with the assistance of a passing patrol officer. He was also able to provide enough information, enabling other officers to arrest the second suspect.

Field Services Bureau

The Field Services Bureau is comprised of three Patrol Divisions, an Investigative Services Division, a Court Services Division, Labour Relations Branch and the Regional Youth Services Coordinator.

It was a busy year in all divisions and sections. Community policing initiatives throughout the divisions have been very successful with many new programs including traffic safety, foot patrols and community stations.

The Investigative Services Division and the Patrol Divisions have worked diligently throughout the year to provide quality service and to address quality of life issues throughout the region. This is especially noted in the many initiatives relating to violent crime, crack houses and property crimes.

I am extremely proud of staff for three particular events: Canadian Association of Chiefs of Police

Annual Conference in Hamilton, the Grey Cup Tiger Cat victory and party, and Y2K. The level of professionalism and dedication to these events has set a new standard of excellence for the years ahead.

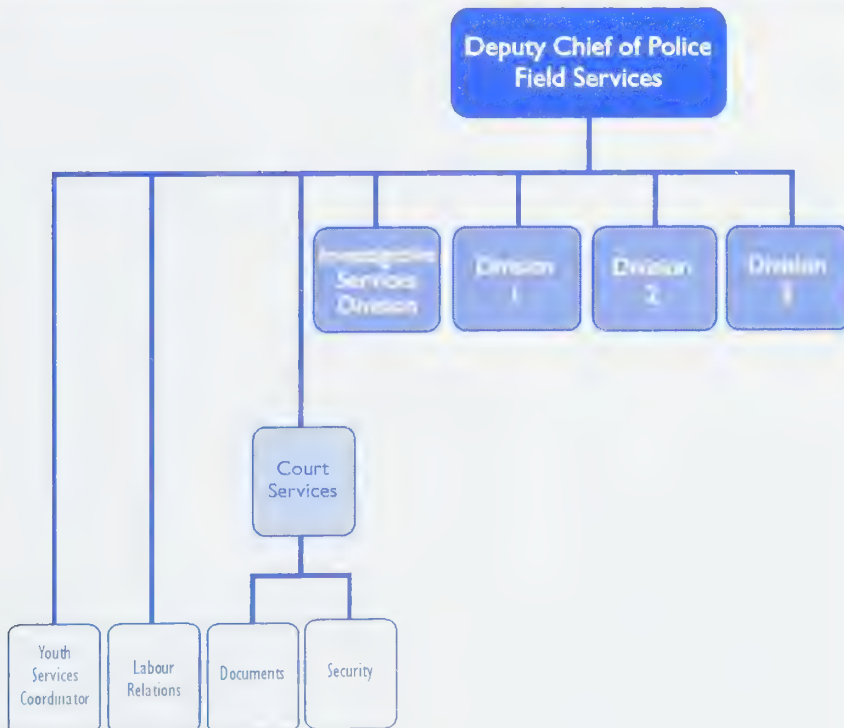
The COPP 2000 Committee produced the Challenging Our Patrol Priorities into the Next Century – Final Report in June. The report reflects a patrol service conceptual framework that builds on our vision to be the best, progressive, community-driven police service in the nation. This superb “service quality” document creates a new service delivery paradigm for the next millennium.

In summary, it has been a very successful year throughout our police service. I am proud of our staff commitment, not only to our organization, but also to the community we serve. We'll continue to strive to “be the best.”



*Bruce Elwood
Deputy Chief of Police
Field Services Bureau*

Organization Chart



Investigative Services



James McGreal
Superintendent
Investigative Services

Major Crimes Branch

This branch investigated all major crimes including 16 homicides and a number of attempted murders, aggravated assaults, major robberies and serial sexual assaults.



Child Abuse Branch

In 1999, this branch investigated 1,019 cases of intra-familial and extra-familial abuse (physical and sexual) involving complainants under the age of 16. The branch works very closely with the community Children's Aid Societies under an established protocol.

Crime Analyst

Investigative Services Division conducted detailed analyses of reported crimes throughout the region particularly in relation to major crime investigations.

Statistics are gathered and interpreted to reflect and identify trends and patterns that are reported regularly to operational and administrative personnel.

All violent crimes are monitored, tabulated and entered into the provincial ViCLAS (Violent Crime Linkage Analysis System) for provincial and federal analysis.

Number of ViCLAS submissions to date in 1999:

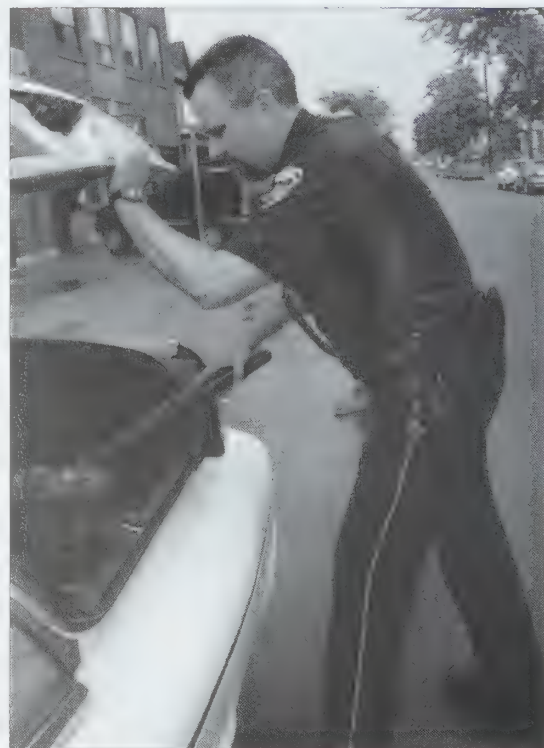
| | |
|-----------------|-----|
| January | 44 |
| February | 36 |
| March | 31 |
| April | 47 |
| May | 36 |
| June | 40 |
| July | 30 |
| August | 35 |
| September | 54 |
| October | 44 |
| November | 35 |
| December | *13 |

Compliance Rate 95%

**as of December 3, 1999*



ViCLAS
Violent Crime Linkage Analysis System



Investigative Services

Identification Branch

This branch examined crime scenes and associated items in an effort to locate, collect and preserve physical evidence, trace evidence and latent fingerprints. The branch also measured crime scenes, provided expert testimony for Court, photographic services such as victim injury and crime scene photographs to assist with criminal investigations, provided suspect photofile services, provided forensic video services, compared and identified fingerprint impressions and other physical evidence, and provided photographic services for community related events.

1999 Statistics:

| | |
|-------------------------------|--------|
| Photographs | 46,906 |
| Prisoners Processed | 7,557 |
| Forensic Investigations | 4,950 |

Intelligence Branch

This branch provided tactical, strategic and investigative support to all divisions and has reciprocal arrangements with other law enforcement agencies. The branch has surveillance, technical support, arson, auto theft, scrap, and parole/witness relocation units.

1999 Statistics

| | |
|--------------------|-----|
| Arrests | 126 |
| Charges Laid | 240 |

Police/Parole Liaison Program

This program supports the Hamilton-Wentworth Forensic Psychiatric Committee which is being modelled throughout the province.

Partners include mental health service providers, Ministry of the Attorney General and Correctional Services Canada. The committee meets bi-weekly as a member of the Community Assessment Team of Corrections Services Canada to review all applications for parole and release to the Hamilton-Wentworth community.

High Risk Offender Program

The HWRP's Strategic Targeted Offender Program (STOP) case management model for high risk offenders was presented at several conferences throughout the country. Deputy Chief Bruce Elwood appeared on a number of news and public affairs programs as well as police/corrections conferences to discuss the highly successful strategy and tactics.

Major Fraud Branch

This branch investigates major frauds involving counterfeiting, credit cards, welfare, Worker's Compensation and the internet.

1999 Statistics

| | |
|--|--------------|
| Major Cases Investigated | 169 |
| •includes major counterfeit and credit card investigations | |
| Major Cases (1999) Yet to be Assigned | 27 |
| Welfare Cases Investigated | 45 |
| TOTAL | 241 |
| Arrests | 78 |
| Cleared Otherwise | 46 |
| Total Cleared | 125 |
| (by charge or otherwise) | |
| Clearance Rate | 51.8% |



Identification Branch staff record, identify and compare fingerprints

Investigative Services

Technology Crimes Unit

A new Technological Crime Unit was created in 1999 with one investigator assigned to the Unit. The new unit was established to identify and initiate enforcement of electronic criminal offences. The unit pays special attention to child pornography offences.

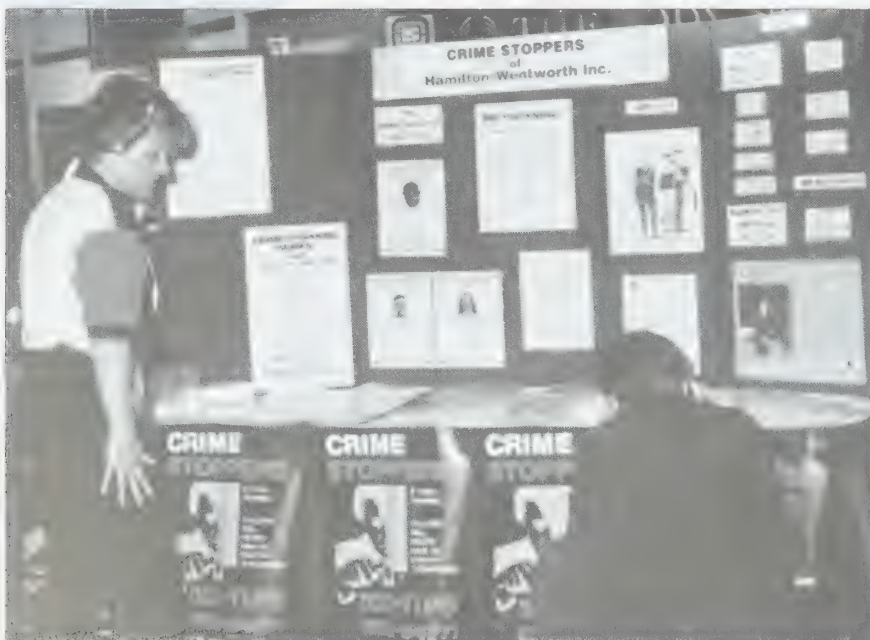
Special Investigations Branch

This branch provides specialized investigative and training support for the HWRP and the community at large.

1999 saw detective participation in the following:

- Sexual Assault Investigators Course
- Sexual Assault/Child Abuse Investigators Course
- Ontario Major Case Management Course
- Ontario Major Case Equivalency Management Course
- Canadian Symposium on DNA
- Domestic Violence/Child Witnessing Conference

Police Week Crime Stoppers Display at Limeridge Mall



- Major Crime Investigative Techniques Course
- International Crime Stoppers' Conference
- National Crime Prevention Conference:
No More Fear (Caveat)
- International Conference on Violent Crime
- Media Training

Sexual Assault Unit

The Sexual Assault Unit investigates all cases of sexual assault except those mandated to the Child Abuse Branch.

Officers conduct all follow-up investigations and work in conjunction with the Investigative Services Division crime analyst to assist in ViCLAS analysis and maintain a local file of potential sex offenders. The unit also liaises, fosters and continues to promote positive relationships with the Sexual Assault Treatment Program, Sexual Assault Centre, Victim Services and other support groups.

Family Crisis Unit

This unit reviews all reported incidents of domestic situations and ensures that appropriate action has been taken in response to victims' needs. The unit also provides support services to divisional Seniors' Support Officers. Family Crisis Unit members participate on a number of local boards and committees. A new communication protocol between HWRP and local women's shelters was initiated in 1999.

Crime Stoppers

Police service members are seconded to support Hamilton-Wentworth Crime Stoppers in an effort to prevent and solve crime. Rose Stricker, a civilian member of the Crime Stoppers' Board of Directors was appointed chair of the Crime Stoppers' Board in December 1999.

Investigative Services

An internal Crime Stoppers' tip process was initiated and, with a total 'tip payout' of \$40,375, the following results were achieved in 1999:

- 186 arrests
(highest since inception of program)
- 357 cases cleared
(more than double from 1998)
- \$1,081,660 in property recovered
(highest amount ever)
- \$1,265,985 in drugs seized
(highest seizures ever)

Coroner's Unit

This unit works in tandem with local coroners. It reviews all sudden death investigations and provides support to the family and next of kin.

In 1999, the Coroner's Unit designed the training package used for General Investigation Techniques classes on police response to sudden death. A re-organization of cases and filing systems was also completed.

Pawn Unit

This unit develops and enforces relevant legislation and licensing of pawn shops and second-hand stores along with the recovery of stolen property.

Street Crime Branch

This unit is responsible for investigation and enforcement in the areas of "street gang" and "hate/bias" crime activity.

A Graffiti Task Force comprised of community councils/groups, Business Improvement Areas and other public stakeholders worked with the police to address local quality of life issues.

A Graffiti "Hotline" project recommended by the Graffiti Task Force was approved in late 1999 with plans to be implemented in 2000.

1999 Statistics

| | |
|---------------------------------|------------|
| Young Offenders Arrested | 44 |
| Adults Arrested | 37 |
| Project Zero Arrests | 33 |
| Total Arrested | 114 |
| | |
| Criminal Code Charges | 131 |
| C.D.S.A. Charges Laid | 35 |
| Other P.O.A. Charges Laid | 4 |
| Total Charges Laid | 170 |



HWRP Community Policing Centres helped to promote the Graffiti Hotline

Investigative Services

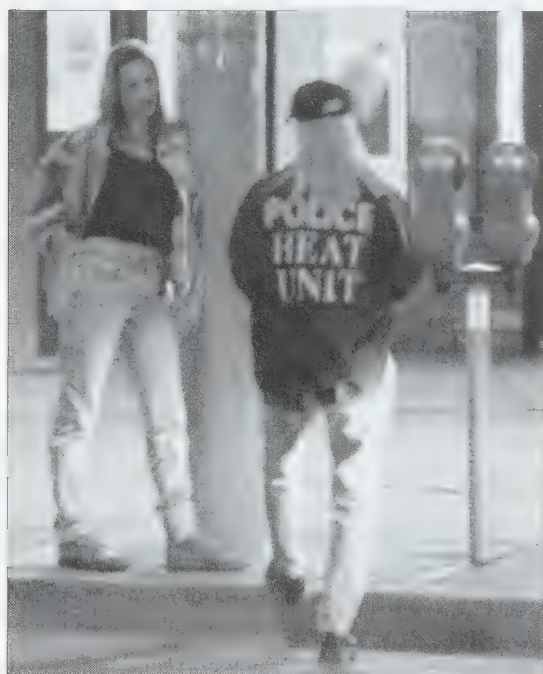
Vice and Drugs Branch

This branch is responsible for investigation and enforcement in the areas of vice and drug-related crime activity.



An innovative "John School" program provides an alternative form of rehabilitation for the offence of communication with the purpose of prostitution.

To complement the "John School" program a "Jane School" diversion program was also created for prostitutes. This Branch made 419 arrests and laid 600 charges in 1999.



In 1999 the largest seizure of marihuana, from an indoor marihuana grower came as the result of a Crime Stoppers' tip. Almost \$1 million worth of marihuana and \$50,000 worth of equipment was seized.

1999 Statistics

| | |
|---|----------------|
| Amount of cash seized (proceeds of crime) | \$54,176.36 |
| Street value of seized drugs | \$1,374,152.86 |
| Value of hydroponics equipment seized | \$17,900.00 |
| 1,437 marihuana plants seized | \$ 673,817.00 |

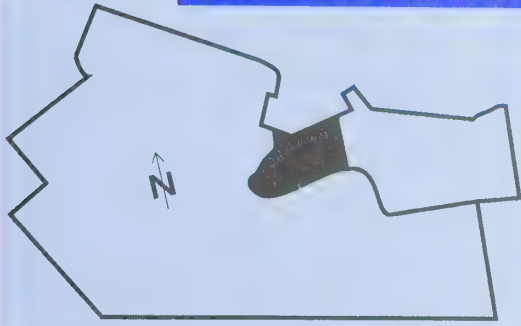
Breakdown of Charges:

| | |
|--|-----|
| Simple possession | 149 |
| Trafficking/Possession for the Purpose ... | 130 |
| Prostitution | 97 |
| Other Criminal Code | 120 |
| Other Vice related | 25 |
| Cultivation | 22 |
| Proceeds of Crimes | 57 |

| | |
|----------------------|------------|
| Total Charges | 600 |
| Total Arrests | 419 |

Patrol Division One

Division One Profile



| | |
|------------------------------------|----------|
| Population | 89,109 |
| Area (square km.) | 46 |
| Households | 40,580 |
| Average Household Income | \$42,959 |
| Authorized Sworn Strength | 193 |
| Authorized Civilian Strength | 13 |
| Calls for Service | 37,061 |
| Offences | 16,529 |



*Superintendent
Robert Martin
January-May 1999*

Quality Service Survey

As part of the ongoing environmental scanning process, Chief Robertson directed Planning and Research to conduct a survey of the service provided by Station 10 Reception Branch.

Between July 19 and August 27, 300 surveys were randomly distributed to people who attended the reception counter for service. At the end of the study period, 91 responses were received. A total of 89 per cent of respondents rated our service as excellent or good.

Special Celebrations -- Special Planning

Two special events in 1999 required detailed planning and preparation. The much anticipated New Year's millennium celebration coupled with the largely unknown and much-hyped possibility of a Y2K computer glitch made meticulous planning a necessity. For Division One personnel this meant schedules were adjusted to maximize on-street presence to both reassure and protect our community. Similarly, the anticipated celebrations after the Hamilton Tiger Cats Grey Cup victory required maximized police presence on downtown streets. Both events passed without incident.

Crack Down on Crime

In early 1999, community concerns over rising violent crime prompted a meeting of all internal stakeholders, chaired by Deputy Chief Bruce Elwood.

Drugs were identified as the main problem and a plan of action was formulated. HEAT (High Enforcement Action Team) members assisted the Drug Office in targeting crack houses and the following impressive results were achieved:

- 24 Persons charged
- 60 CDSA charges were laid
- \$7,400 cash was seized
- \$11,790 value of drugs seized
- 20 Criminal charges
- \$3,000 value of stolen property recovered



*Acting Superintendent
Ken Howard
May-December 1999*



Central Police Station

155 King William St.

Community Policing Centres

- Jackson Square
2 King St. West
- Landsdale Stinson
471 King St. East
- Beasley
27 Elgin Street

Patrol Division One

HEAT



HEAT was also involved in 'Project Zero' an arson/property damage task force consisting of members from the Intelligence Office, Divisional Detectives, Street Crime, the Fire Marshal's Office and Hamilton Fire Department. The project was declared a success with 33 criminal arrests involving 74 charges. A total of 27 arson cases were cleared.

COAST Update

In its second year, the Crisis Outreach and Support Team (COAST):

- Expanded its outreach hours by two hours and is now mobile from 3:00 pm to 1:00 am daily.
- Logged 1,652 intake calls and visited 1,166 clients, 833 of which have received a mental status examination. 176 clients were taken to the hospital. There were 3,829 telephone support calls for clients going through a crisis.
- Contacted client family members on 790 occasions and visited on 21 occasions.
- Made 2,807 telephone calls to link clients with various support agencies.
- Responded to calls for service region-wide; Central, Dundas, Mountain, Waterdown, Flamborough, Binbrook, Lynden, Stoney Creek.

Right: A group of Seniors' Police College participants

Below: Hamilton-Wentworth and Halton Regional Police Marine Unit Joint Forces



Seniors' Support

1999 was the "International Year of the Older Person." In celebration and acknowledgement of this international recognition, the Seniors' Support Officer (SSO) organized the Seniors' Police College, the Elder Abuse Symposium which was a police service public education initiative targeted at eldercare providers in our community, and made 36 presentations throughout the community to an audience of 948 seniors.



Marine Unit

In November of 1999, the Marine Unit took possession of a 30 foot 'Hike' and a 26 foot 'Boston Whaler.' These units will be fully operational for the start of the 2000 boating season.

Enforcement levels increased significantly over the year with a total of 72 marine related charges laid during the 1999 marine season. This represents an increase of approximately 27 per cent over 1998 and 109 per cent over 1997.

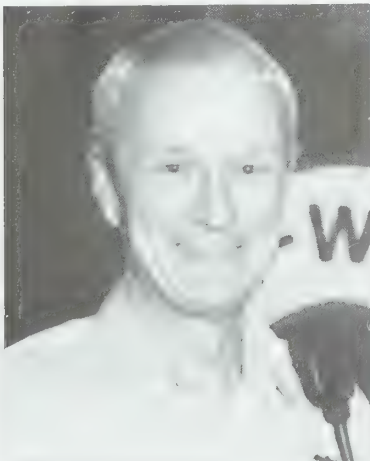
Patrol Division One

SAFE in Schools

In June of 1999, Constable Mike Joy responded to an assault call at Bennetto School in the north-end of Hamilton. The school of 300 students ranging from kindergarten to grade eight was plagued with incidents of intimidation, threats, and evidence of gang activity. Conditions were worsening to the point staff morale was affected.

Constable Joy drafted a plan to address the problem: Safe and Friendly Environment in School (SAFE). The school quickly adopted the plan, a zero tolerance policy towards crime was implemented and several arrests were made. Constable Joy also worked with the Crown Attorney's office to ensure strict conditions were placed on offending students.

Constable Joy walked through the school regularly to provide students and teachers with a sense of safety. School assemblies were held for students and teachers, the first of which was attended by Chief Ken Robertson, all beat officers, Divisional Youth Officers and School Liaison Officers: a powerful reinforcement that school violence would not be tolerated.



Increased Visibility

- Two bike patrol units were deployed in the downtown core.
- In response to neighbourhood complaints, an additional unit was deployed in the McMaster University area during Frosh week.
- "A" Squad officers developed an initiative to spend more time in the public eye. Called High Enforcement Light Program (HELP), each officer selected a beat intersection and committed to spending time there, both for visibility and enforcement.
- Through directed initiatives, the patrol wagon and beat officers provided increased police presence in neighbourhoods frequented by prostitutes.



Citizen's Advisory Committee

Ms. P. Chitty
Ms. L. Dowling
Mr. R. Gillespie
Mr. B. LeBaron
Ms. B. Mitchell
Ms. H. Ortmann
Ms. S. Woock
Ms. J. Yurkiw

Project CURBE

Assigned the task of co-ordinating a short-term project targeting break and enters, Detective Constable Glenn Bullock developed Project Clear Up and Reduce Break and Enters (CURBE). DC Bullock quickly pulled together a team of six officers who began collecting information on possible suspects. Arrests were made on both the first and second day of the operation. Building on this early success, the team succeeded in making over 35 arrests and recouping more than \$500,000 in stolen property.

Left: Constable Mike Joy developed the innovative and highly effective Safe in Schools Program

Patrol Division One

Divisional Statistics

| | |
|--------------------------------|-------|
| 1999 Break and Enters | 1,629 |
| 5-Year Average | 1,776 |
| 1999 Theft of Vehicles | 1,058 |
| 5-Year Average | 1,095 |
| 1999 Robberies | 233 |
| 5-Year Average | 214 |
| 1999 Theft from Vehicles | 1,487 |
| 5-Year Average | 1,644 |



HWRP officers are closely involved in a multitude of charity work

Above: Christmas donation to Hamilton's Mission Services

Right: 1999 Child Abuse Prevention (CAPPY) Charities Ride



Neighbourhood Concerns

Patrol Officers and Supervisors worked to address the annual concerns of residents in the McMaster University neighbourhoods of Ainslie Wood and Westdale. The university area neighbourhood association is working successfully with local police to improve the quality of life for residents. With a basic message of zero tolerance, communication with the student population has included articles in the student newspaper, student handbook, and on radio. Officers are also in contact with the McMaster Student's Union.

Recognition and Support

Close to 60 letters were received from members of the public and other public agencies commending the men and women of Division One for their sensitivity to victims and their dedication to serving the community and providing quality service.

Letters of commendation were issued to 76 Division One staff in recognition of their dedication to the service.

Division One Administration issued 35 civilian letters of commendation. Citizen's actions included assisting an officer who was being assaulted, quick reaction in notifying officials and assisting at fires and accident scenes, conducting first aid, finding lost persons, and apprehending criminals.

Patrol Division One

DIVISIONAL AWARDS

Member of the Month Award

Member of the Month Awards were presented to serving Division One members who made outstanding contributions while performing their duties. These members (sworn or civilian) are honoured for their dedication, spirit and commitment.

April Member of the Month Constable Ian McElroy



On his drive home from Station 10, Constable McElroy spotted a young woman hanging onto the overpass railing of the West 5th mountain access. Constable McElroy parked his car and ran back to assist the woman. He used his cellular phone to call 911 while staying by the woman to try to talk her back to safety. The young woman refused to listen and jumped, however, Constable McElroy was quick enough to grab her and hold on to her until the on-duty officers arrived and assisted in pulling her back to safety. Constable McElroy's actions also earned him a St. John's Ambulance Certificate of Merit.

May Members of the Month Constable Randy Kovacsic Dispatcher Erin Leblanc

While off duty, Constable Kovacsic and Ms. Leblanc observed a man lying on the ground frantically waving his arm. Constable Kovacsic and Ms. Leblanc stopped their



vehicle and rushed over to discover that the man was bleeding profusely from a vicious stab wound to the heart. They applied pressure to curtail the bleeding and Constable Kovacsic was able to use his cellular phone to call 911 and give key information to the responding emergency services. They are both credited with saving the man's life.



Erin Leblanc

August Member of the Month Detective Ed Carlstrom

Detective Carlstrom was recognized for his many years of dedication in preserving and maintaining the Hamilton Wentworth Police Museum. Detective Carlstrom's passion for the history of our organization spans an impressive 20 years. After receiving permission from Chief Robert Middaugh in 1991 to oversee a police museum, Detective Carlstrom rescued many disbanded artifacts and has since established an impressive display.



Ed Carlstrom

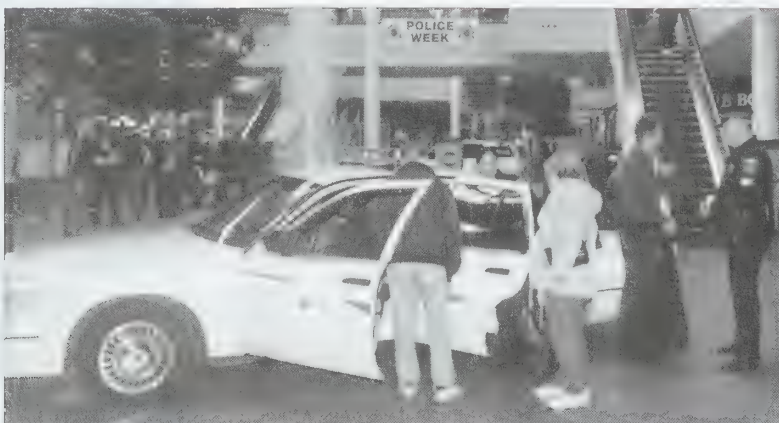
Patrol Division One

December Member of the Month Constable Vince Starrs



Following a shoplifting attempt, an east end variety store clerk was attacked by two male suspects. Constable Starrs was off-duty when he observed two males running from the store. After checking inside the store to see the clerk bleeding from a cut to his head, Constable Starrs called 911 and began chasing the suspects. Constable Starrs apprehended one male with the assistance of a passing patrol officer and was able to provide enough information to enable other officers to arrest the second suspect.

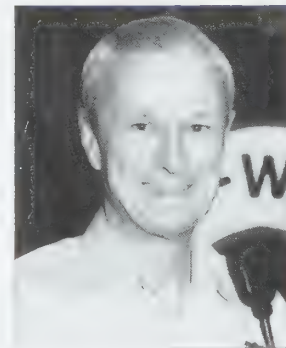
Hamilton-Wentworth residents chatting with officers and checking out equipment during Police Week



St. John's Ambulance Certificate of Merit Constable Bill Gent Constable Terry Zadvorny

In April, the two officers were on an unrelated call in the area of King St.W. near Highway #403. They were alerted to a female who appeared to be ready to jump from the McKittrick Bridge. The officers approached the woman and in a calm and rational manner eventually encouraged her to climb back to safety.

Medal of Bravery Constable Michael Joy



In May, 1999 Constable Joy was presented the Medal of Bravery by Governor General Romeo LeBlanc at Rideau Hall in Ottawa. On July 27, 1995 four men had been on a drug and alcohol binge. A man was shot in the head with a rifle. Constable Joy feared that the victim might die. After several failed attempts to get the gunman to surrender, an unarmed Constable Joy walked towards the house with his hands up. The gunman aimed his weapon at the officer's head. Constable Joy calmed the unstable man and convinced him to put down his weapon and give himself up.

Patrol Division Two

Division Two Profile



| | |
|------------------------------------|----------|
| Population | 151,845 |
| Area (square km.) | 148 |
| Households | 57,000 |
| Average Household Income | \$52,664 |
| Authorized Sworn Strength | 165 |
| Authorized Civilian Strength | 1.5 |
| Calls for Service | 32,655 |
| Offences | 15,748 |



Superintendent Phil Slack

511 Beat Web Site

Constable Chris Wills launched an innovative new law enforcement web site; the first in our region based on beat-specific police service activity. Constable Wills developed this web site as part of a community policing initiative to improve communications between the police service and the citizens of Stoney Creek. The site can be accessed from the HWRP corporate web site at <http://www.police.hamilton-went.on.ca>.

Partnership with the Stoney Creek News

The Division Two Analyst, Constable Karey Henschel, maintains close contact with The Stoney Creek News; a widely read weekly community newspaper. In addition to keeping residents fully informed about significant crimes, trends, and alerts within Stoney Creek, the column is also used to provide crime prevention tips and education. Headlines during 1999 included:

- Residents can take back streets from speeders;
- Warm weather results in hot tempers on area roads, report police;
- Police bust youth auto theft ring;
- Bomb threat turns out to be a hoax;
- Charges expected after youths roughed up, robbed.

Summer Safe 1999

The Patrol Branch and Marine Unit conducted its annual Summer Safe program on August 1. Highlighting the importance of safe and sober boating and summer recreation in the Van Wagner's Beach area, the following results were obtained:

| | |
|-------------|--------------------|
| 17 | Vessel Checks |
| 6 | Boating Violations |
| 11 | Warnings Issued |
| 1,989 | Vehicle Checks |
| 10 | HTA Violations |
| 17 | Warnings Issued |
| 2 | Suspended Drivers |

Stoney Creek/ East Hamilton Community Police Station

2825 King Street East
Hamilton

Centre Mall Community Policing Centre

1227 Barton Street East
Hamilton



Patrol Division Two

Neighbourhood Watch Program



Officers and NHW groups work in partnership to promote community safety and security initiatives

A vital link between front-line officers and the Neighbourhood Watch Program (NHW) was established with the launch of a new NHW Monthly Beat Report. This report provides information on significant crime trends, alerts, and offers crime prevention tips. A formal monitoring system was also established and Community Services Officers now contact NHW co-

ordinators on a monthly basis to review the report and address any issues.

Project Skyway

This joint forces project was established to address an increasing trend in "cross-border" vehicle theft within Division Two and the Burlington area of Halton Region. Division Two HEAT officers and members of the Halton Auto Squad formed Project Skyway and achieved the following results:

| | |
|----------------------------------|-----------|
| Arrests | 27 |
| Charges | 46 |
| Recovered Stolen Vehicles | 24 |
| Value of Recovered Vehicles | \$120,000 |
| Incidents Cleared | 103 |

Project Zero

Officers from the Street Crime Unit and HEAT formed Project Zero; a task force dedicated to cracking down on alley arson. Targetting specific areas, patrol officers adopted a zero tolerance approach to property crimes. Project Zero obtained the following results:

| | |
|--------------------------|----|
| Arrests | 33 |
| Charges | 74 |
| Arson Cases Solved | 27 |

Staff Training

Division Two took full advantage of the training sessions available in 1999:

- 14 officers took Laser Traffic Speed-Enforcement Radar Training
- All officers requalified on Use of Force and the full-range of force options available, i.e. verbal to lethal
- Three officers took Coach Officer Training to act as mentors for new recruits
- Two officers attended Supervisor's Training
- Six officers took Domestic Violence Training
- Three officers took Intoxilizer Training in the use of alcohol breath testing devices
- Five officers attended McMaster University's Management of Organizational Behaviour Course
- All Staff Sergeants received leadership training and one officer attended the Senior Police Administration Course
- Four officers took Advanced Patrol Training on legislative updates, current and emerging issues and skills enhancement
- One officer attended Hostage Negotiator Training
- Three Detective Constables took the General Investigator Course, a criminal investigations course for Detectives
- 12 officers attended public relations Quality Service Training sessions
- 10 officers attended a Youth Violence in Schools training seminar
- 14 officers attended a training seminar on gang issues.

Citizen's Advisory Committee

Mr. K. Alexander
Mr. K. Beatty
Mr. R. Blunsden
Mr. G. Mander
Mr. F. Pizzoferrato
Ms. A. Varangu
Mr. M. DiVittorio
Ms. J. Erskine
Ms. S. Hicks
Dr. B. McMillan
Mr. G. Thompson
Mr. A. Viola Jr.

Patrol Division Two

Community Based Policing

With considerable assistance from our volunteer co-ordinators, we continued to work closely with Neighbourhood Watch (NHW) groups. The "National Night Out" and pot-luck dinners were outstanding successes. In 1999, we expanded the NHW program to include five new beat areas and 10 new co-ordinators. The East End NHW once again entered floats in the Stoney Creek Flag Day Parade and Christmas Parade and were responsible for decorating Station 20 for the holiday season. NHW members were also responsible for co-ordinating the very successful Torch Run Festival.

Beat Management Initiatives

Patrol units continued to develop Beat Management Initiatives through a team approach to neighbourhood problems. The new "Problem Solving Resolution Form" was used to clearly identify specific problems and allow for short and/or long term solutions with input from both the Beat Officers and the community.

Increased Visibility

- New "plain door" white cars with a decal package allows for more visibility within the community.
- "Park & Walks" where mobile patrol officers park their cars to conduct foot-patrols in high pedestrian-traffic locations were initiated in malls and the Stoney Creek downtown core.
- Regular school visits by patrol officers.
- The annual "Summer Safe" program was operated by the patrol branch and marine unit.
- Increased RIDE lanes and traffic enforcement.
- Officers attended functions in uniform whenever possible.
- Continued NHW enhancement with the dissemination of new monthly NHW Reports.
- Divisional staff continued community



involvement in events such as Bike Enforcement Week, Skate-A-Thon, Law Enforcement Torch Run, and Great Ride for Cancer.

- Patrol squads were also involved in several initiatives of their own including Divisional Blood Donor Clinics and Emergency Service Days at Eastgate Square and Centre Mall.

HEAT Unit

HEAT maintained a close working relationship with other units to provide more visible patrol time at events such as:

- Hamilton's Pavarotti concert preparations
- Juno Awards
- Kurdish demonstration at City Hall, assisting CMU at a small political rally
- Red Devils party, a local gathering of outlaw motorcycle club members
- Grey Cup
- Y2K activities
- Visits of Premier Harris and the Prime Minister
- Violent Crime Initiative with Vice & Drugs
- Project Zero: "Alley Arsonist" investigation
- Presentations in area schools
- "All Hands on Deck" initiative: traffic enforcement "blitz" initiatives
- "Project Skyway"
- Tool Man project: tool theft from construction sites
- Disorderly Youth Initiative in the downtown core.

Division Two officers were involved in various traffic enforcement and safety initiatives

R.I.D.E. Statistics

1999 Vehicle Checks
..... 48,495

1998 Vehicle Checks
..... 35,157

This represents a 38% increase in R.I.D.E. lane vehicle checks in 1999

Patrol Division Two

Criminal Investigations Branch 1999 Clearance Rates

| | |
|---------------------------|-------|
| Robbery | 36.6% |
| Break & Enters | 7.8% |
| Theft of Vehicles | 11.6% |
| Theft from Vehicles | 2.4% |

School Liaison Officer Constable Christine Luciw works with local school boards to address youth crime issues

Divisional Statistics

| | |
|--------------------------------|-------|
| 1999 Robberies | 142 |
| 1998 Robberies | 123 |
| 1999 Break & Enters | 1,911 |
| 1998 Break & Enters | 1,748 |
| 1999 Theft of Vehicle | 1,347 |
| 1998 Theft of Vehicle | 1,307 |
| 1999 Theft from Vehicles | 1,382 |
| 1998 Theft from Vehicles | 1,553 |

Divisional Youth Officer

In January 1999, a "Disclosure of Information" form was developed to provide consistency in the information that is provided to schools within Division Two. This new form is sent to school principals and includes information about youths who have been charged in weapon-related offences and/or where behaviour is troublesome and/or when school attendance has been imposed as a court condition.

Seniors' Support Officer

The Seniors' Support Officer continued to develop safety and security programs to increase the quality of life within the senior community. Some of these programs included:

- 46 Crime Prevention presentations included home security, robbery prevention and fraud prevention techniques for senior citizens
- Seniors' Police College offers senior citizens an opportunity to see the inner workings of the police service, provides information of various issues of interest to mature citizens, and allows participants the opportunity to voice their concerns
- Stepping Out Safely: seniors' pedestrian safety program
- "Investigating Elder Abuse" Symposium: the police service met with local social service agencies and elder care providers to discuss elder abuse topics

Community Service Officers

In 1999, the NHW program expanded into five new beat areas. Marine Watch and Apartment Watch pilot groups have also been established and, if successful, may be expanded throughout the division.

In the fall of 1999, officers visited all junior and senior kindergarten classes as part of Kidestrian; a traffic safety program for parents and young children. A program was also designed for participating schools which stressed bicycle safety and introduced younger children to police officers.

Other successful community programs in 1999 included:



Patrol Division Two

- Citizen's Police College offers citizens a look at the inner workings of the police service, provides information on various issues, and allows citizens the opportunity to voice community concerns
- Bundle Up Program donated winter coats for distribution to more than 3,000 local families in 1999
- Cop Camp: a one-week summer camp for kids
- Rural Address Sign Program aimed to assist rapid response emergency services

DIVISIONAL AWARDS

Leonard G. Lawrence Award

Named after former Police Chief Leonard G. Lawrence, this award recognizes officers with a strong sense of duty and a commitment to the community they serve.

This year the award was bestowed on four officers from the Division Two Criminal Investigation Branch:

Detective Daniel Wilson
Detective Ian Matthews
Detective Constable Douglas Rees
Detective Constable Fausto Sorba

These four officers received the award for their diligent work in the investigation and apprehension of several robbery suspects. The officers' efforts were assisted by information provided to Crime Stoppers: an excellent example of the HWRP's partnership with the Crime Stoppers Program.

Gordon V. Torrance Award

The Gordon V. Torrance Award was created by Crime Stoppers to recognize officers who show initiative and an aggressive utilization of "tips" received by Crime Stoppers and forwarded to the

Service. This year's award honoured four officers from the Division Two Criminal Investigations Branch for their excellent work in the investigation and apprehension of several robbery suspects.

St. John's Ambulance Humanitarian Awards

Four "D" squad officers received St. John's Ambulance Humanitarian Awards in recognition of the professionalism and dedication exhibited over the past year.

Detective Daniel Wilson
Detective Ian Matthews
Detective Constable Douglas Rees
Detective Constable Fausto Sorba

Officer Rob Hersics
Officer Mike Page
Officer Jason Lloyd
Officer Trevor Banbury

Member of the Month Award

The Member of the Month Award is presented to serving members who have made outstanding contributions while performing their duties. These members (sworn or civilian) are honoured for their dedication, spirit and commitment.

January Members of the Month

Andre Bisson
Ken Engelbrecht

Constables Andre Bisson and Ken Engelbrecht went the extra mile to ensure the arrest of a dangerous robber. The two officers spent time between service calls making inquiries and following up on a male suspect who had gone on a week-long crime spree. After turning over their information to East End Divisional Detectives, the suspect was arrested and charged with six counts of robbery with a dangerous weapon, five counts of theft and possession, one count of forcible confinement and 11 counts of breach of probation.



January Members of the Month, Andre Bisson (above) and Ken Engelbrecht



Patrol Division Two

February Member of the Month Michael Page



In January, a home-owner witnessed a thief attempting to break into his vehicle. He chased the suspect and eventually confronted him. When the home-owner attempted to apprehend the suspect, the thief plunged a screwdriver into the homeowner's neck. The victim was able to reach a public phone and called 911.

Officer Page arrived on the scene almost immediately and ascertained that the victim had a serious stab wound to the neck and was bleeding profusely. The man was placed into his cruiser and driven to the hospital. Medical staff advised that the victim most likely would have bled to death without the quick actions of Officer Page.

March Members of the Month Karey Henschel Dave McConnell



March Members of the Month Karey Henschel (above) and Dave McConnell



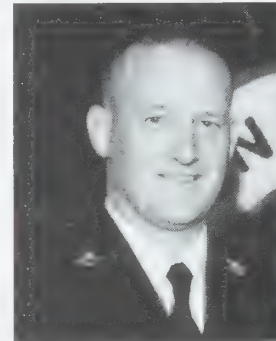
Exceptional diligence on the parts of Constables Karey Henschel and Dave McConnell resulted in the dismantling of a significant auto theft ring. In his role as Division Two Youth Officer, Constable McConnell identified an active auto theft ring, relating to High Risk Offenders in March 1999. Constable McConnell enlisted the assistance of Constable Henschel and, through extensive reasearch, the two were able to identify core members of the ring.

The officers produced detailed paperwork that assisted uniform officers and the East End HEAT Unit in systematically dismantling the theft ring.

This project resulted in charges laid against five youths, and 105 stolen auto cases cleared with a property value of more than \$1.4 million.

September Members of the Month Ian Matthews Douglas Rees

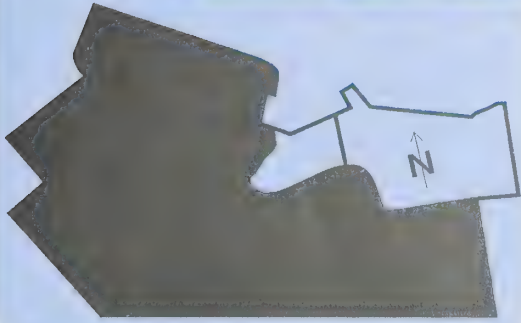
Following a series of armed robberies at financial institutions in the Hamilton and Halton areas, Detectives Ian Matthews and Douglas Rees were determined to track down the suspects. Based



on a tip from an NHW member, the detectives compiled suspect information, however, subsequent surveillance proved unsuccessful. Undaunted, the detectives persisted in trying to solve the robberies. Through continued investigation and excellent interviewing skills a search warrant was obtained for the residence of one of the suspects. Two guns, two masks and thousands of dollars in cash were recovered. Through the continued efforts of these officers, both suspects were arrested and are now in custody awaiting trial.

Patrol Division Three

Division Three Profile



| | |
|------------------------------------|----------|
| Population | 240,101 |
| Area (square km.) | 944 |
| Households | 85,215 |
| Average Household Income | \$68,321 |
| Authorized Sworn Strength | 176 |
| Authorized Civilian Strength | 2 |
| Calls for Service | 34,567 |
| Offences | 12,942 |



*Superintendent
Lynda Bowen*

New Mountain Police Station

In early 1999, the Police Services Board directed Chief Robertson and staff to review a proposal to utilize the Hamilton Street Railway (HSR) building on Highway #6 in Mount Hope for a new station. The Division Three Superintendent, along with representatives from other Regional/City departments, attended a tour of the facility. A recommendation has been made that the facility be used by the HSR and thus is no longer available for a police building. A working committee identified Turner Park, in the vicinity of Rymal Road and Upper Wellington Street on the south mountain, as the location for a combined police, library and recreation complex. A Request for Proposals was issued in the late fall to obtain input from design firms interested in the project.



New Ancaster Community Policing Centre

The Ancaster Policing Centre officially opened on February 8, 1999. Representatives of federal, provincial, regional and municipal governments attended the opening ceremonies.

The Policing Centre is located at the Ancaster Fire Station and is staffed by 39 volunteers working with Constable Steve Wenzowski.



Community Policing Centres offer a vital link between the HWRP and the community that they serve

Mountain Police Station

488 Upper Wellington Street, Hamilton

Ancaster/Dundas/Flamborough Police Station

2 King Street West
Dundas

Ancaster Community Policing Centre

365 Wilson Street W.
Ancaster

Lime Ridge Mall Community Policing Centre

999 Upper Wentworth Street, Hamilton

Waterdown Community Policing Centre

32 Hamilton Street N.
Waterdown

Patrol Division Three

Citizen's Advisory Committee

Mr. J. Kelly Kawamoto
Ms. J. Knowles
Ms. M Macdonald
Mr. L. McKanday
Mr. E. Raphael
Mr. L. White

"Tips & Targets"

"B" Squad initiated a regular column in the Ancaster/Dundas/Flamborough weekly community newspaper. The column, titled "Tips and Targets" focuses on public education in the areas of traffic safety and crime prevention. As well, the division continued to produce newsletters for the rural Valens and Carluke communities.

Safe on Six

DSOs, in conjunction with the Ministry of Transportation, continued this joint road safety initiative established in 1996. Safe on Six (Highway Six) works in partnership with outside enforcement agencies. With a focus on motorist safety, speeding and truck inspections were enforced from March through November and the following results were achieved:

- 212 vehicles inspected (56% failure rate)
- 122 vehicles taken out of service
- 47 plates removed
- 192 HTA charges
- 28 CAIA charges
- 59 warnings
- 2 criminal arrests (warrants)
- 17 suspended drivers (HTA)
- 2 MOE emission charges

Traffic Safety Statistics

Patrol and support staff continued to support traffic safety initiatives. The number of Divisional Safety Officers (DSOs) was doubled to four, and they concentrated their efforts on special attention locations, chronic complaint areas, and Hamilton's Lincoln M. Alexander Parkway with the following results:

Special Attention Locations

- 89 traffic special attentions (validated)
- 412 visits
- 839 violations

Chronic Complaint Areas

- 1,119 speeding violations issued

Lincoln Alexander Parkway

- 541 speeding violations
- 80 other violations

Miscellaneous Statistics

- 964 speeding
- 167 traffic lights
- 188 stop signs
- 489 other violations
- 298 72-hour equipment warnings
- 76 suspended drivers



HWRP officers were out in force for the official opening of Hamilton's Lincoln M. Alexander Parkway's eastern extension

Patrol Division Three

Child Restraint Lanes

"A" Squad conducted "Child Restraint Lanes" in partnership with the Safety Council. A summary of the results indicates:

Dundas and Waterdown (April)

- 400 vehicle checks
- 66 child carriers checked

Ancaster (June)

- 250 vehicle checks
- 25 carriers checked
- 25 minor adjustments

HEAT Highlights

Division Three HEAT conducted a high school drug project with surveillance on area schools and known drug use areas. The message spread quickly through the high school culture that the HEAT was on and zero tolerance rules were in place.

Along with members of the Vice and Drug Unit, HEAT worked in co-operation with assistance from the Air Support Unit Pilot Project to remove more than 800 marihuana plants from the mountain, Ancaster, Dundas and Flamborough areas. This eliminated the production and distribution of hundreds of thousands of cannabis marihuana cigarettes within the region and cost the plant-growing criminals millions of dollars.

Increased Visibility

- The Speed Watch speed enforcement program was responsible for putting up Road Watch signs along major roads in Flamborough
- 2,594 Park and Walks where mobile patrol officers park their cars to conduct foot patrols

in high pedestrian-traffic locations were conducted

- The House Number Signing project to assist rapid response emergency services was initiated and completed
- Concession Street BIA meetings were actively attended
- The annual BBQ for Cancer was successful in raising \$1,200
- Beat officers identified problem areas to the Bicycle Patrol Officer

School Liaison Officer

The School Liaison Officer promoted participation and interaction with the community through:

- Parks Patrol during the summer months
- 35 police career presentations
- Intergenerational golf tournament involving 80 golfers
- Elder Abuse Task Force poster contest
- Chief's Student Advisory Committee: five schools represented.



Above: Division Three Bicycle Patrol Officer

Below: 400 vehicles were checked as part of the Dundas & Waterdown "Child Restraint Lanes" initiative



Patrol Division Three

Seniors' Support Officer

The Seniors' Support Officer conducted a one-day "Investigating Elder Abuse" symposium to 106 participants in the community.

Right: Seniors' Support Officer Liz Latner

Below: Officers attended the Inch Park Pool Trout Pond for physically and mentally challenged individuals



Community Services Officers

The Community Services Officers successfully assisted with the NHW Annual Charity Fundraising Dance and crew members to assist with the race, clean up and Master of Ceremonies for the Block Parent Fun Run.

The officers also facilitated two Citizen's Police Colleges, with 25-30 members involved in each session. 1999 was the International Year of the Older Person and one session of the Citizen's Police College was devoted to seniors.

Charitable Deeds and Community Activity

Division Three participated in:

- Central Park School Fun Fair
- Friends of Arcade Park fundraiser
- Hamilton Mountain Teen Centre
- Canadian Tire Cyclemania Bike Safety Program
- 7th Day Adventist Church Service
- Barton Secondary School Drinking and Driving Theme Day

In May, "A" Squad members volunteered a day of their time to create a wonderful refuge for victims of domestic violence. Working with members of Phoenix Place, a second stage housing project for women and children, the team built a community garden that includes a vegetable patch, an herb garden, ornamental garden and a new play area for the children.



Patrol Division Three

DIVISIONAL AWARDS

Divisional Statistics

Overall Number of Criminal Offences

Down 5.5%

1999 12,942

1998 13,699

Break and Enter Incidents Down 12.3%

1999 1,553

1998 1,751

Theft from Vehicle Incidents Down 3.7%

1999 1,398

1998 1,452

Reportable Traffic Accidents Down 0.7%

1999 1,708

1998 1,720

Member of the Month Award

The Member of the Month Award is presented to serving members who have made outstanding contributions while performing their duties. These members (sworn or civilian) are honoured for their dedication, spirit and commitment.

June Members of the Month Constable Dave Grasely Constable Peter Martin Constable Ken Wilson

In February, the slain body of a middle-aged woman was found in her Hamilton home by family members. The homicide suspect was still at large and armed with a knife.

Shortly afterwards, Constables Grasely, Martin and Wilson observed the suspect driving his car and immediately executed an organized high-risk stop forcing the car to a safe controlled stop.

Once stopped, the suspect plunged a knife into his throat. The officers quickly reacted and prevented the suspect from stabbing himself a second time. Constables Martin, Grasely and Wilson are commended for their professionalism in conducting a 'high-risk' stop and saving a life.

June Members of the Month Peter Martin (top) and Dave Grasely (bottom)



The dunk tank at Ancaster's National Night Out was a great success

Patrol Division Three



November Member of the Month Detective Constable Dave Beech

While jogging during his lunch break, Detective Constable Dave Beech observed an older male collapse, fall back onto the road and strike his head. Detective Constable Beech came to the man's immediate aid, checking his pulse and yelling for assistance. A passerby assisted with mouth-to-mouth resuscitation. With vital signs absent, the man was quickly transported by ambulance to McMaster University Medical Centre where he arrived in serious condition. Detective Constable Beech's quick actions were instrumental in giving

a needy citizen
the gift of life.



Photos, from top: Dave Beech, David Oleniuk, Chief Ken Robertson and Superintendent Lynda Bowen at the 7th Day Adventist Church Police Appreciation Day

Right: Division Three officers raised \$1,200 at the Daffodil Days BBQ for Cancer



Canadian Police Association Award of Excellence Constable David Oleniuk

In March 1997, Constable David Oleniuk and other officers were sent to investigate an assault in West Hamilton. Upon arrival, several officers began to search for the suspect. Constable David Wide located a male some distance north of the area and exited his vehicle to approach the male. A violent struggle ensued in which Constable Wide was disarmed of his service pistol and chased by the now-armed assailant. Constable Wide was able to transmit a brief call for assistance while fighting off his attacker. Included in this message was the information that the suspect was now armed.

Constable Oleniuk immediately responded and, knowing that the suspect was armed, entered the darkened rear yard without hesitation. He discovered the armed suspect pointing a handgun at Constable Wide. Constable Oleniuk distracted the suspect, and then fired upon him with the 40-calibre police sidearm. Constable Oleniuk displayed an act of superlative courage and bravery in the

line of duty. His actions saved the life of Constable Wide and, potentially, other innocent officers and citizens. He is truly deserving of the Canadian Police Association Award of Excellence.

Court Services, Youth Services, Labour Relations

Court Services, Youth Services and the Labour Relations Branch report directly to Deputy Chief Bruce Elwood, Field Services Bureau.

Court Services Division

The Court Services Division is comprised of the Court Document Branch and the Court Security Branch.

The Court Document Branch ensures that police charges are properly prepared and processed through the courts. In 1999, the branch processed a total of 18,151 criminal charges - up four percent over the previous year.

The Court Security Branch ensures the security of judges, justices and all persons, including prisoners, taking part in, or attending, court proceedings. The branch is also responsible for the security of the court building during normal operating hours. In 1999, the branch transported 19,600 prisoners to/from the court building – up 12 percent over the previous year.

Regional Youth Services Coordinator

The Regional Youth Services Coordinator is responsible for developing the police service's responses to youth crime, in concert with the community, youth services agencies and with the youth of our community.

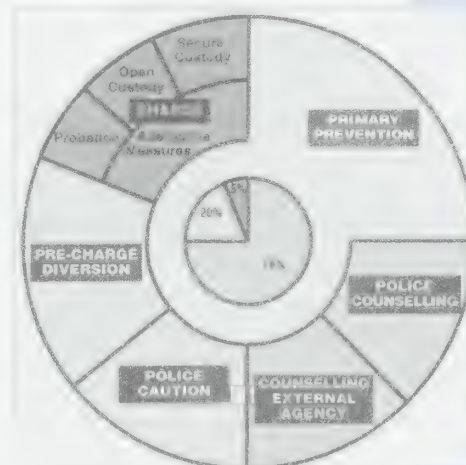
The Coordinator monitors and evaluates the service-wide Strategic Approach to Youth Crime (SATYC) program including the Strategic Targeted Offender Program (STOP) which ensures that high-risk youth are subject to strict enforcement initiatives.

Labour Relations Branch

The Labour Relations Branch is responsible for organizing the police service response to local labour/management conflicts including strikes and picket lines. The branch employs a pro-active approach that ensures police impartiality and the minimum use of force. Both labour and management groups receive counselling from police services regarding police policies and procedures.

The Labour Relations Branch was involved in eleven local strike situations during 1999 ranging in duration from one day to four months.

Chart demonstrates the HWRP strategic approach to youth crime



Field Support Bureau

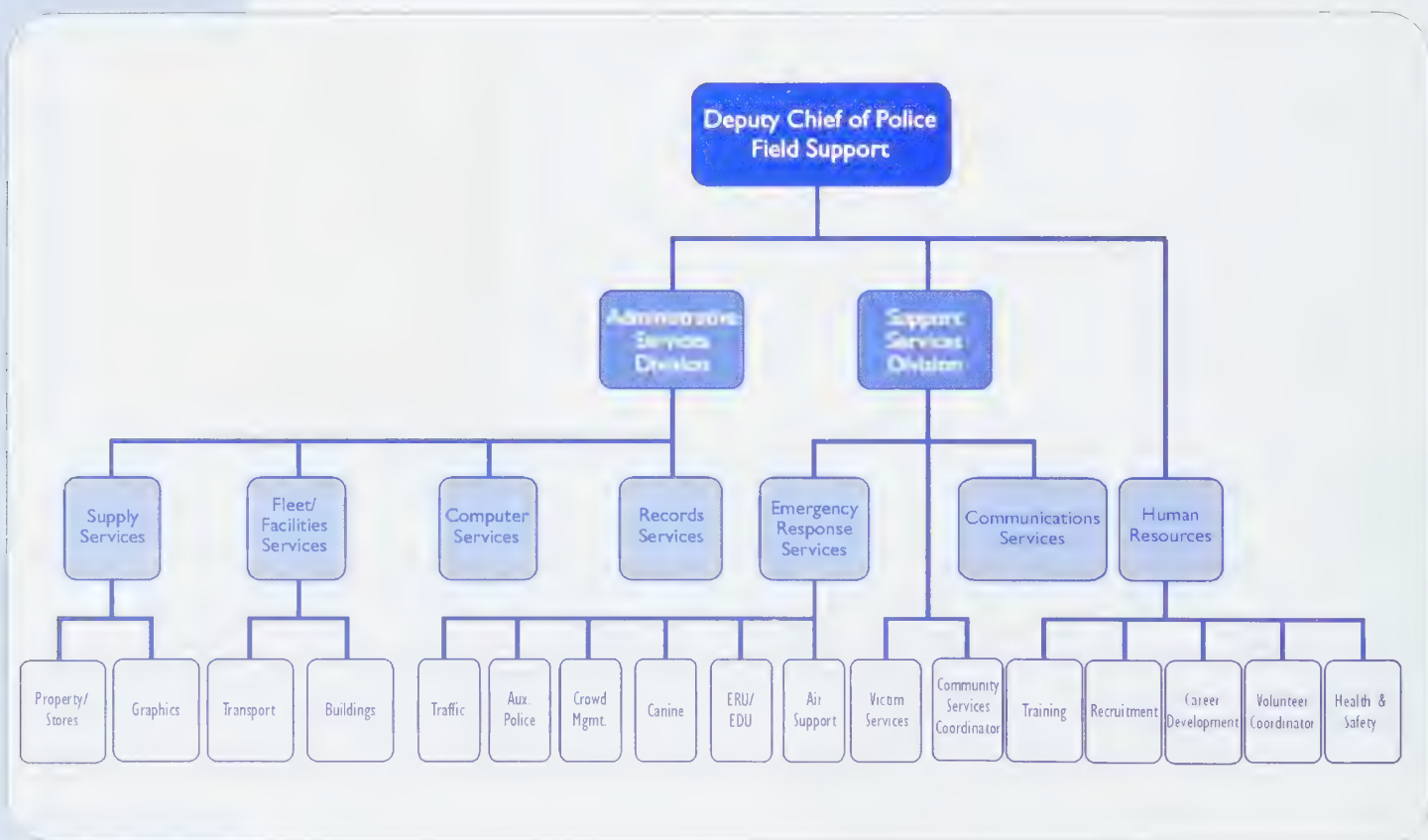


Deputy Chief of Police
Field Support
Tom Marlor

The Field Support Bureau is comprised of the Administrative Services and Support Services divisions. These divisions are further subdivided into seven major services and 17 subsidiary services, all of which complement the work done by the Field Services Bureau. We provide the supporting framework and tools necessary for effective policing.

Rapidly changing technology has forced the police service to modernize quickly – virtually in all areas – communications, facilities, structure and the way we work. We have made a determined and sustained effort to get ahead of the pace of change. The staff of the Field Support Bureau has risen to meet the challenges with great commitment and determination.

Organization Chart



Field Support Bureau

Human Resources Section

The Human Resources Section is responsible for the administrative, recruitment, training and volunteer services functions of the police service.

There are 693 sworn members, most of whom are assigned to the three patrol divisions and the Investigative Services division. The majority of the 256 civilian members are assigned to Administrative Services and Support Services divisions.

In 1999, the average number of training hours per officer was increased to 83.8 hours. Training is

delivered in three ways: internally, outreach and externally. Internal training is conducted in Hamilton using police service personnel. Outreach training is conducted in Hamilton by instructors from the Ontario Police College. The Ontario and Canadian Police Colleges, Ontario Provincial Police Academy and the Northern Police Academy provide external training.

Authorized Personnel by Gender & Position

| Position | Female | Male |
|--------------------------------|--------|-------|
| Senior Officer | 1 | 18 |
| Staff Sgt./Det. Sgt. | 1 | 29 |
| Sergeant/Detective | 11 | 131 |
| Const./Det.Const./Recruit | 94 | 515 |
| Civilian | 187 | 256.5 |
| Total Staff | 294 | 949.5 |

Administrative Services Division

Information Services Section

The Information Services Section has two branches: Computer Services and Records.

Computer Services Branch

The Computer Services Branch is responsible for computer operations, network/systems, database administration and the internet/intranet functions. A major project undertaken by the branch is the service-wide conversion from Macintosh computers to personal computers on the Windows NT operating system.

Records Branch

The Records Branch is responsible for data entry, documents, summons and warrants, firearms registry and Freedom of Information requests.

Supply Services Section

Supply Services has three branches: Property, Stores and Graphics.

Property Branch

The Property Branch provides secure storage for found property and police exhibits.

Stores Branch

The Stores Branch maintains and issues supplies to staff members.

Graphics Branch

Graphics Branch provides graphic design and printing services to all divisions.

Fleet/Facilities Services Section

Fleet/Facilities Services has two branches – Building and Transport. These two branches are responsible for acquisition, maintenance and disposal of buildings/property and police service vehicles. In 1999, a vehicle rebuilding program was established. Two police cruisers were completely refurbished at a cost of \$12,000 each. The process extends the service life of the vehicles by at least 150,000 kilometres.



Superintendent
Terry Sullivan

Police Vehicles

| | |
|--------------------------|-----|
| Cruisers | 101 |
| Unmarked Cars ... | 137 |
| Vans | 28 |
| 4-Wheel Drives | 16 |
| Motorcycles | 12 |
| Specialty Vehicles | 6 |
| Trucks | 5 |
| Boats | 4 |

5.8 million kilometres
travelled in 1999

Support Services Division



*Superintendent
Brian Mullan*

The Support Services Division is comprised of the Auxiliary Police Branch, Canine Unit, Communications Branch, Community Services Branch, Emergency Response Branch, Traffic Branch and the Victim Services Branch.

Auxiliary Police Branch

Volunteer Auxiliary Police Constables provide support to regular police personnel for parades, special events and other significant incidents. Eleven new members were welcomed into the service in June 1999. Auxiliary Constables provided support on several occasions during the year including the Hamilton International Air Show, Labour Day parades, Grey Cup Operational Plan, Santa Claus parade and the Y2K Operational Plan. Our Auxiliary Members contributed 9,240 hours of service during 1999.

Canine Unit

Four Police Service dogs and their Canine Officer handlers perform as a support service throughout the region for all areas of policing. They also participate in community programs, demonstrations and park-and-walk/mobile patrols. The entire unit participated in the annual "K9 Christmas Hospital Blitz." Canine Officers and their dogs visited the paediatrics wards at St. Joseph's and McMaster University Medical Centre. The effort was well received by the patients and staff.

Police Service dog "Ricko"



retired in 1999. The police service used a \$3,000 donation from Crime Stoppers of Hamilton-Wentworth to purchase and train "Argus," a new Police Service dog.

Communications Branch

The Communications Branch answers all Emergency 911 calls. This service facilitates effective telephone communications between the community, the police service and the local fire and ambulance services. The branch dispatches officers for police service calls on the basis of priority.

The branch also administers a False Alarm Reduction Program ensuring that valuable police resources are not wasted in responding to repeated false alarms.

In 1999, the police service entered into an agreement with the Hamilton Fire Department for the installation and on-going maintenance of a joint Computer Aided Dispatch System (CAD). Installation of the joint system was completed in November.

Community Services Branch

The Community Services Branch administers police service events including: Police Week, Crime Prevention Week, Cyclemania and the Citizen's Police College. These events educate the public about crime prevention, traffic safety and other law enforcement issues. The branch represents the police service at the Hamilton Safety Council, Trauma Prevention Council, Operation Pal and the Hamilton Bicycle Safety Steering Committee.

1999 was designated the "Year of the Older Person." On June 1, 67 "mature citizens" graduated from the first Seniors' Police College.

Support Services Division

Police Week occurred May 9 to 15 and the theme was "Safe Roads" and "Working with the Youth of our Communities." The themes were carried through Awards Night, Chief for the Day, Chief's Student Advisory Committee, and the Regional Mall Display at Lime Ridge Mall. The mall display was mainly focused on road safety with both static and interactive displays.

More than 3,000 students participated in the Cyclemania bicycle safety-training program during 1999.

A "Find Me Quick" program was launched in October in partnership with the Hamilton-Burlington District Real Estate Board. The program's goal is to encourage citizens to properly number their homes with large, highly visible house numbers that save valuable time in life-threatening situations.

A "Fun Run" was held on November 6th in support of the Neighbourhood Watch and Block Parent programs. The third annual "Run" drew over 100 participants.



Emergency Response Branch

The Emergency Response Branch is comprised of three units: CMU - Crowd Management Unit; EDU - Explosive Disposal Unit; ERU - Emergency Response Unit. The branch provides specialized support services throughout the region for all areas of policing.

In 1999, the branch planned and completed a major joint EDU/ERU training exercise with the Niagara Regional Police Service at the John C. Munro Hamilton International Airport.

Emergency Response Branch officers

Crowd Management Unit

The Crowd Management Unit (CMU) is a highly trained proactive unit capable of managing crowds and events at all levels of order.

Left: The Seat Belt Convincer is a popular interactive display at Police Week mall events



Support Services Division



HWRP ERU officers



The CMU participates in a Crowd Management Unit Strategic Alliance with Niagara Regional Police Service, Halton Regional Police Service, Guelph Police Service, Brantford Police Service and the Waterloo Regional Police Service.

Emergency Response Unit

The Emergency Response Unit (ERU) is a highly trained tactical unit that supports police operations in high risk and potentially life threatening situations. The safety and preservation of all human life is the unit's primary goal. Containment of suspects and negotiation procedures are the unit's first responsibilities.

In support of the patrol divisions, the ERU assisted in stopping more than 8,000 vehicles during Reduce Impaired Driving Everywhere (RIDE) lane initiatives. The ERU also participated in "All Hands on Deck" traffic initiatives that targeted aggressive driving and seat belt usage.

In the latter half of 1999, the ERU undertook the initiative of attempting to execute cold criminal code warrants for crimes of violence. Cold criminal code warrants are arrest warrants that could not be immediately served, i.e. the person named in the warrant could not be located. The ERU was successful in arresting 15 persons wanted on these outstanding warrants.

Several ERU community presentations took place during the year. Presentations were made at the Torch Run, National Night Out, Participation House, secondary school Law and Security classes, elementary school classes, senior citizen groups, in-house recruit classes, Auxiliary Officer classes and Citizens' Police College.

Explosive Disposal Unit

The Explosives Disposal Unit (EDU) has five qualified explosive technicians. The EDU supports the operations of the Hamilton-Wentworth Regional Police Service and mutually supports the Niagara Regional Police Service.

In 1999, the EDU responded to 20 service calls that were determined to be hoax devices, three improvised explosive devices, eight calls regarding explosives disposal, and two post blast investigations.

The EDU assisted the Niagara Regional Police with three calls for service in their region. Niagara Regional Police responded to our region on one EDU call during the year. The alliance resulted in an \$8,000 budgetary saving.

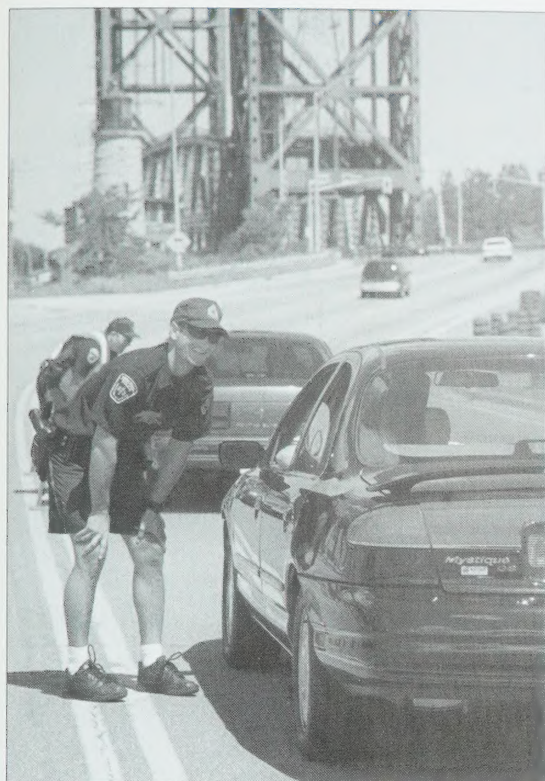
Traffic Branch

The Traffic Branch is responsible for improving traffic safety in the community through enforcement, education and community partnerships. The branch conducts enforcement initiatives that deter aggressive driving, speeding, seat-belt non-compliance and impaired driving. Enforcement initiatives include:

RIDE

In 1999, officers conducting RIDE lanes stopped a total of 109,357 vehicles. There were 497 alcohol-related charges laid throughout the year.

Support Services Division



Selective Enforcement & Target Safe Roads

Traffic enforcement in 1999 increased by 11.4 percent over 1998.

All Hands on Deck

Senior Management, Traffic, ERU and Divisional Safety officers participated in a number of traffic enforcement "blitz" initiatives throughout the year.

Operation Impact

Over 600 offence notices were issued during 1999 for seat-belt violations.

Aggressive Driving Hotline

More than 800 complaints of aggressive driving were received that culminated in 210 follow-up letters.

The branch investigates, analyzes and examines all fatal accidents within the region. It co-ordinates region-wide special events as they relate to the police service.

Victim Services Branch

The Victim Services Branch provides short-term support and referral advice to victims and their families through the use of three full-time personnel, supported by a corps of volunteers.

The branch administers the Domestic Violence Emergency Response System (DVERS). Over 1,100 victims were assisted in

1999. The provincial Victims of Crime Office selected our branch as a "Model of Service" for other police services to emulate.



Left: One of many traffic safety blitzes

Above: Victim Services Branch display at Lime Ridge Mall

Below: HWRP officers participated in the Great Ride and Stride for Cancer

Y2K Business Continuity Plan

Special plans were developed and implemented to ensure the Y2K readiness of all police systems. Contingency plans were also established to ensure continuous service delivery. There was a smooth, trouble-free transition into the year 2000.



Support Services Division

Air Support Pilot Project

The police service participated in a six-month helicopter pilot project that ended December 18, 1999. The Ontario Ministry of the Solicitor General and the Halton and Peel Regional Police Services were partners in the project.

The helicopter had 40 flights with 238.5 hours of service. It responded to 314 service calls arriving first on the scene 51.6 percent of the time. The average response time was 2.5 minutes. The unit was involved in 41 apprehensions as well as the seizure of \$2 million in marihuana.

HWRP participated in a successful six-month helicopter pilot project



Key Divisional Indicators

| | |
|---------------------------|---|
| \$240,000 collected | Alarm Reduction Program Fees |
| \$150,000 collected | Towing Fees |
| \$32,000 provincial grant | RIDE Program |
| 2,151 | Personal Injury Collisions |
| 109,357 | RIDE Checks Region-Wide |
| 29,043 | Hazardous Moving Violations |
| 6,809 | Other Traffic Violations |
| 10,392 | Collisions |
| 18 | Fatal Collisions |
| 497 | Alcohol-Related Driving Offences |
| 28 | Serious Injury Collisions |
| 120,000 | Total 911 Calls Answered |
| 7,730 | False Alarms |
| 1,100 | Victim Services Occurrences |
| 78 | ERU Tactical Calls |
| 15 | High Risk Warrant Executions |
| 35 | Barricaded Armed Persons |
| 10 | High-Risk Prisoner Escort/Court Details |
| 18 | Assistance for Canine Unit Searches |
| 36 | Explosive Disposal Unit Service Calls |
| 26 | Improvised Explosive Devices/ Suspicious Packages |
| 8 | Disposals of Commercial/Military Ordinance |
| 2 | Bombing Investigations |
| 403 | Canine Calls (including area search, article search, building search, missing person and tracking activity) |

JUL 16 2005
JAN 17 2006



Photographs courtesy of:

The Hamilton Spectator
HWRP Identification Branch
Corporate Communications Department,
City of Hamilton/Region of Hamilton-Wentworth
Hamilton Public Library



Twenty-Five Years in Service to the Community

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